

CONGRESS REPORT - 2024

The congress of 2024 was a departure from what has occurred in the past. Thus, it should not be viewed as a one-off affair, but rather as a blueprint for the future.

Each afternoon I handed out a survey form to get feedback from the participants.

Food

Most of the attendees were very positive about the food. Many wrote comments such as “excellent, very good, nice, good”.

There were a couple of suggestions about having a few more savoury items and extra brown (wholemeal) bread sandwiches.

There were a few complaints about the quality of the coffee sachets and the fact that the water was not hot.

Venue

Again, most comments were very positive. (great, fantastic, excellent)

The only complaint about the venue was about the air conditioning being too cold.

Negative comments

A handful of players thought that \$60 was too expensive. In line with this, people paid sixty dollars and only got sandwiches.

Financial Outcome

The Super Congress generated a net surplus of \$5,815 as detailed on Page 2 of this report (excluding incidental costs). This represented an excellent outcome given the reduction in CCBC member volunteer hours from around 250 to 100. Next year, the CCBC will also be seeking financial support from at least 2 major sponsors.

The future

1. Adjust the air conditioning.
2. Provide side tables/stools both days (which we did on the Sunday)
3. Provide 2 coffee stations.
4. Provide an “easy to read” noticeboard showing results and the draw.
5. On Saturday, we had 30 tables, and the room was full. What will happen next year if we get more than 40 tables.
6. A single Convenor to organise the Congress with the assistance of a sub-committee providing input and assistance with respect to venue arrangements, catering, pricing etc.

Overall, I feel that the congress was a success. On both afternoons, I received quite a few positive comments from visitors. On the following Monday, I received a lot of great comments from our members.

John Redfearn

DESCRIPTION	TOTAL (\$)
<u>INCOME</u>	
Table Fees - Saturday Pairs	7,200
Table Fees - Sunday Teams	5,760
Raffles	713
Sponsors, Grants etc including Hire of Venue	3,000
<u>TOTAL INCOME</u>	16,663
<u>LESS: EXPENSES (excluding incidental costs)</u>	
Food	3,575
Director	1,058
Prizes	4,350
Masterpoints	555
Hire of Venue – Grant Received	1,000
Standby's	240
Sundry	70
<u>TOTAL EXPENSES</u>	10,848
<u>NET SURPLUS</u>	5,815